



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 28th July 2017

Email: foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/06/21

You requested the following information, please also see our response below:

1. How many paramedics in your area/region are qualified in British Sign Language (state the level of their qualification - eg. Level 6 - if possible)?

We do not hold a record of whether staff are trained in British Sign Language

2. If none of your paramedics are qualified in British Sign Language, what policies or procedures does your ambulance service have regarding dealing with emergencies/ambulance callouts concerning deaf BSL users?

We do not have any policies or procedures for deaf users other than those who call 999 with Text Relay - whereby all questions are typed by the operator and a response back to the call handler.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust